

LIFETECH RESOURCES LLC

CLIENT CASE STUDY



Lifetech Resources operates in the manufacturing industry with integrated e-commerce and marketplace sales channels. Their environment requires coordination between production, inventory management, financial controls, and real-time order processing across multiple subsidiaries.

Client Since: 2024

Services: NetSuite Implementation, Boost Managed Application Services, Manufacturing Automation, Integrations

BACKGROUND

Lifetech Resources is a recent NetSuite implementation partner that transitioned directly into our Boost Managed Application Services program. The success of the implementation was driven by open communication, consistent engagement, and early involvement from key stakeholders. From the outset, we were treated as an extension of the Lifetech Resources team rather than an external vendor, which enabled efficient decision-making and strong project alignment.

Once the organization was comfortable with its core business processes and priorities, Lifetech Resources demonstrated a strong willingness to embrace change, allowing us to adopt additional NetSuite modules and enhanced functionality quickly and effectively.

KEY SOLUTIONS & RESULTS

FINANCIAL PROCESS ENHANCEMENTS

We integrated and streamlined their bank reconciliation process, introduced role-based approval routings, and deployed our SimpleConnect reporting tool to enhance visibility and financial oversight across the organization.





MANUFACTURING & SHOP FLOOR AUTOMATION

Based on Lifetech Resources' manufacturing workflows, we implemented a series of process automations and system enhancements, including:

- Automated lot assignments
- Rules-based handling of consumed materials
- Customized Pick Tickets and Work Orders to improve clarity and cross-department communication

These changes reduced manual effort while improving accuracy and operational transparency.

MATERIAL PLANNING & INVENTORY VISIBILITY

We implemented and rolled out the Material Planning module, enabling the business to proactively identify material requirements and better support production planning and procurement decisions.

E-COMMERCE & MARKETPLACE INTEGRATIONS

Most recently, we completed real-time integrations with Shopify and Amazon point-of-sale systems. Orders that were previously imported via daily batch processes now flow into NetSuite in real time, providing immediate visibility into sales, inventory, and fulfillment activity.

MULTI-SUBSIDIARY AUTOMATION

As Lifetech Resources introduces a new subsidiary—where customers may purchase from multiple entities—we developed a scripted solution that automatically assigns the correct subsidiary to sales orders based on predefined business rules. This eliminates reliance on manual user selection and reduces the risk of transaction errors.

ONGOING VALUE

We continue to engage Lifetech Resources in strategic planning discussions to advance their use of NetSuite, identify opportunities for further automation, and ensure the platform evolves in step with their growing operational needs.