

WICK BUILDINGS INC.

CASE STUDY

Wick Buildings Inc. is a long-established manufacturer of custom-engineered post-frame and prefabricated building solutions. Known for its highly configurable designs and customer-driven approach, the company manages complex build-to-order processes that span front-end design, manufacturing execution, and distribution.

Client Since: 2013

Services: NetSuite Implementation, Managed Application Services (Boost), Integrations, Custom Development

BACKGROUND

We have partnered with Wick Buildings since 2013, beginning with the successful implementation of their NetSuite ERP platform. Since go-live, we have served as their ongoing NetSuite administrator and trusted application partner. Wick Buildings is currently supported through our Boost Managed Application Services (MAS) program, providing continuous optimization and platform stewardship.

Our approach combines leveraging NetSuite's native functionality with strategic customization to support Wick Buildings' unique business processes. We regularly identify opportunities to streamline operations through SuiteScript development while maintaining system scalability and best practices.

KEY SOLUTIONS & RESULTS

FRONT-END DESIGN APPLICATION INTEGRATION

Wick Buildings utilizes a proprietary, homegrown front-end design database. We fully integrated this system with NetSuite using Webhooks and API-based services. This integration automates:

- Assembly Item creation
- Bill of Materials (BOM) generation
- Production line fulfillment





The result is a seamless, automated flow from customer design to manufacturing execution.

LOCATION TRANSITION & INVENTORY OPTIMIZATION

During a major facility move, we automated location updates across:

- Items
- Sales Orders
- Purchase Orders
- Work Orders

These changes were implemented using a combination of system imports and custom scripting to ensure accuracy and minimize operational disruption. As part of this transition, we introduced Bin Management, provided user training, and reinforced inventory accuracy best practices.

To further support inventory traceability and audit readiness, we deployed the Lot Tracing SuiteApp, enabling clear visibility into inventory movement across the organization.

SALES & COMMISSION AUTOMATION

We automated commission reporting and enhanced information delivery to sales representatives, improving transparency, timeliness, and confidence in compensation reporting.

ADDITIONAL INTEGRATIONS SUPPORTED

- VersaPay for credit card processing
- SuiteCommerce website integration

ONGOING VALUE

Through long-term partnership, proactive system management, and continuous improvement, Wick Buildings has been able to scale operations, reduce manual processes, and rely on NetSuite as a core operational platform.